



The T2i remote control is equipped with a 2.8" color LCD display to deliver vivid custom graphics, including two-way feedback, while the perfect selection of soft-touch buttons provide quick access to common tasks.

### Key Features

- Dual RF capability uses 433MHz and 2.4GHz (utilizing Zigbee® technology).
- Two-way control using 2.4GHz (Zigbee) and RTI control components.
- Flush mount, edge-to-edge touchscreen.
- Accelerometer provides instant-on control.
- Forty-seven programmable soft-touch keypad buttons and a 5-way joystick
- System includes a Lithium-Ion battery and docking station.

## Product Contents

Contents within the box include the following items:

- One (1) T2i Remote Control
- One (1) Docking Station
- One (1) International Power Supply Kit (5V, 2A)
- One (1) Replaceable Keycap Kit (8 button keycaps and keycap replacement tool)
- One (1) Reference Guide
- One (1) Firmware Update Notification

## Safety Suggestions

**Read and Follow Instructions.** Read all safety and operating instructions before operating the unit.

**Retain Instructions.** Keep the safety and operating instructions for future reference.

**Heed Warnings.** Adhere to all warnings on the unit and in the operating instructions.

**Heat.** Keep the unit away from heat sources such as radiators, heat registers, stoves, etc., including amplifiers that produce heat.

**Power Sources.** Use only batteries of the type described in the operating instructions, or as marked on the unit.

**Water and Moisture.** Do not use the unit near water—for example, near a sink, in a wet basement, near a swimming pool, near an open window, etc.

**Object and Liquid Entry.** Do not allow objects to fall or liquids to be spilled into the enclosure through openings.

**Servicing.** Do not attempt any service beyond that described in the operating instructions. Refer all other service needs to qualified service personnel.

**Damage Requiring Service.** The unit should be serviced by qualified service personnel when:

- Objects have fallen or liquid has been spilled into the unit.
- The unit has been exposed to rain.
- The unit does not appear to operate normally or exhibits a marked change in performance.
- The unit has been dropped or the enclosure has been damaged.

## Cleaning

To clean your T2i, lightly dampen a lint-free cloth with plain water or a mild detergent and wipe the touchscreen, keypad and outer surfaces.

NOTE: Do not use harsh chemicals as damage to the unit may occur.

## Limited Warranty

RTI warrants its products for a period of three (3) years (one year for included battery packs); or for a period of time compliant with local laws when applicable from the date of purchase from RTI or an authorized RTI distributor.

This warranty may be enforced by the original purchaser and subsequent owners during the warranty period, so long as the original dated sales receipt or other proof of warranty coverage is presented when warranty service is required.

Except as specified below, this warranty covers all defects in material and workmanship in this product. The following are not covered by the warranty:

Damage resulting from:

1. Accident, misuse, abuse, or neglect.
2. Failure to follow instructions contained in this Guide.
3. Repair or attempted repair by anyone other than Remote Technologies Incorporated.
4. Failure to perform recommended periodic maintenance.
5. Causes other than product defects, including lack of skill, competence or experience of user.
6. Shipment of this product (claims must be made to the carrier).
7. Being altered or which the serial number has been defaced, modified or removed.

## Contacting RTI

For news about the latest updates, new product information, and new accessories, please visit our web site at: [www.rticontrol.com](http://www.rticontrol.com)

For general information, you can contact RTI at:

Remote Technologies Incorporated  
5775 12th Avenue East, Suite 180  
Shakopee, MN 55379  
Tel. (952) 253-3100

## Service & Support

If you are encountering any problems or have a question about your RTI product, please contact RTI Technical Support for assistance (see the Contacting RTI section of this guide for contact details).

RTI provides technical support by telephone or e-mail. For the highest quality service, please have the following information ready, or provide it in your e-mail.

- Your Name
- Company Name
- Telephone Number
- E-mail Address
- Product model and serial number (if applicable)

If you are having a problem with hardware, please note the equipment in your system, a description of the problem, and any troubleshooting you have already tried.

If you are having a problem with software, please note what version you have installed, the operating system on your PC, a description of the problem, and any troubleshooting you have already tried. If you are calling about a software or programming question or problem, please be at your computer when you place your call. This will considerably speed up the troubleshooting process.

**\*Please do not return products to RTI without return authorization.\***

## Federal Communications Commission Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the device.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received including interference that may cause undesired operation.

## Industry Canada Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference.
2. This device must accept any interference received including interference that may cause undesired operation.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS (s). Son fonctionnement est soumis aux deux conditions suivantes:

1. Ce dispositif ne peut causer des interférences nuisibles.
2. Cet appareil doit accepter toute interférence reçue y compris des interférences qui peuvent provoquer un fonctionnement indésirable.



### DECLARATION OF CONFORMITY (DOC)

The Declaration of Conformity for this product can be found on the RTI website at: [www.rticontrol.com/declaration-of-conformity](http://www.rticontrol.com/declaration-of-conformity)

## Powering On/Off the T2i

### TO POWER THE T2i ON:

- Press and hold the "Backlight" button and the "OK" buttons simultaneously until the T2i powers on (Approximately 1-2 seconds).

### OR

- Place the T2i in the docking station - this will automatically power the T2i on. (Docking station does not need to be powered).

**NOTE:** If the unit does not power on, it may be necessary to charge the battery. See charging information below.

### TO POWER THE T2i OFF:

- Press and hold the "Backlight" button, then press the "OK" button for approximately 5 seconds until the T2i powers off.

**NOTE:** During normal operation, powering the T2i off should not be necessary.

## Charging the T2i Battery

### WHEN TO CHARGE THE T2i:

The T2i uses a Lithium-ion rechargeable battery which does not exhibit a memory effect from being charged too often and may be placed into the dock when not in use.

- A low battery icon will illuminate at the top right of the T2i (above the display) when the battery capacity becomes low and a charge cycle is required.

### CHARGING THE T2i:

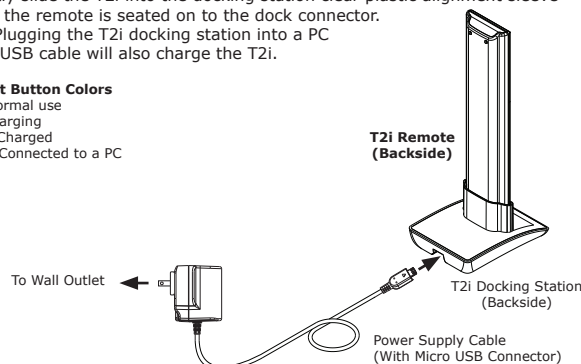
- Locate and install the appropriate wall outlet plug on to the power supply.
- Insert the micro USB end of the power supply cable into the USB port located on the backside of the docking station and plug the power supply cable into a wall outlet.

- Gently slide the T2i into the docking station clear plastic alignment sleeve until the remote is seated on to the dock connector.

**NOTE:** Plugging the T2i docking station into a PC using a USB cable will also charge the T2i.

### Backlight Button Colors

- Blue = Normal use
- Red = Charging
- Green = Charged
- Purple = Connected to a PC



## Replacing the T2i Battery

The following steps for removing the battery door should be performed by an authorized service center or trained installer only.

### REMOVE THE BATTERY DOOR:

- Gently insert a small paper clip into the battery door latch hole until it stops (see diagram).

- Tilt the paper clip toward the top of the T2i to release the battery door latch.

### REPLACE BATTERY:

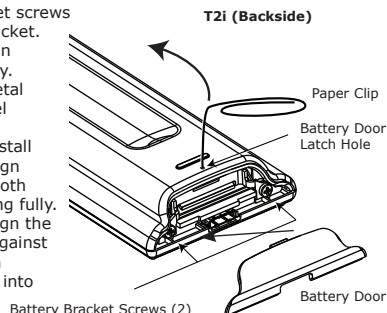
- Remove two (2) battery bracket screws (Phillips head) and remove bracket.

- Slide battery out of T2i - pull on plastic tab connected to battery.

- Slide new battery into T2i - metal contacts inserted first and label facing up.

- Replace battery bracket and install two (2) screws - in order to align battery bracket properly, get both screws started before tightening fully.

- Reinstall battery door - first align the wide end of the battery door against the battery door opening, then push the latch end of the door into the T2i until it snaps in place.



**NOTE:** Always use official RTI batteries. Using batteries with improper power will void warranty. Batteries available for purchase at [www.rticontrol.com](http://www.rticontrol.com).

## Programming the T2i

### THE TOUCHSCREEN DISPLAY AND HARD BUTTONS

The T2i touchscreen display and buttons are programmed using the RTI Integration Designer® programming software. (Integration Designer software available to authorized RTI dealers only).

### FIRMWARE AND SOFTWARE UPDATES

Please verify that you have the most recent firmware and software installed for this and all RTI products. Authorized RTI dealers can download the latest firmware and Integration Designer from the dealer section of [www.rticontrol.com](http://www.rticontrol.com).

### INSTALLING FIRMWARE

- Connect the T2i docking station to a PC using a USB cable (USB A to Micro B) and place the T2i into the docking station (see diagram below).

### Or

- Connect an RTI programming cable to the T2i and a PC. (Contact your local distributor to purchase this cable. The programming cable is also included with the RTI IRPRO programming kit).
- Within the Integration Designer programming software, under the Communications tab, click on "Update Firmware" and navigate to the firmware update file downloaded from the [www.rticorp.com](http://www.rticorp.com) dealer section.

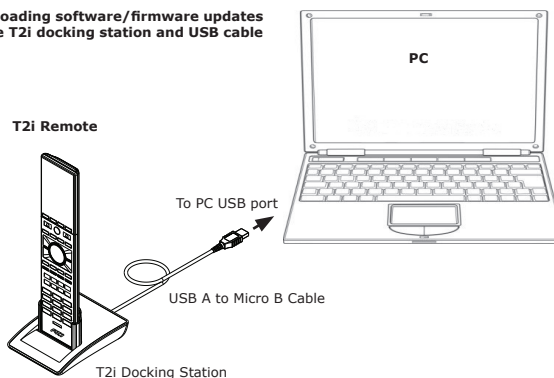
### UPDATING INTEGRATION DESIGNER PROGRAMMING

- Connect the docking station to a PC using a USB cable (USB A to Micro B) and place the T2i into the docking station (see diagram below).

### Or

- Connect an RTI programming cable to the T2i and a PC. (Contact your local distributor to purchase this cable. The programming cable is also included with the RTI IRPRO programming kit).
- Within the Integration Designer programming software, click on "Send to device" found under the Communications tab.

### Downloading software/firmware updates via the T2i docking station and USB cable



## The T2i Control Panel

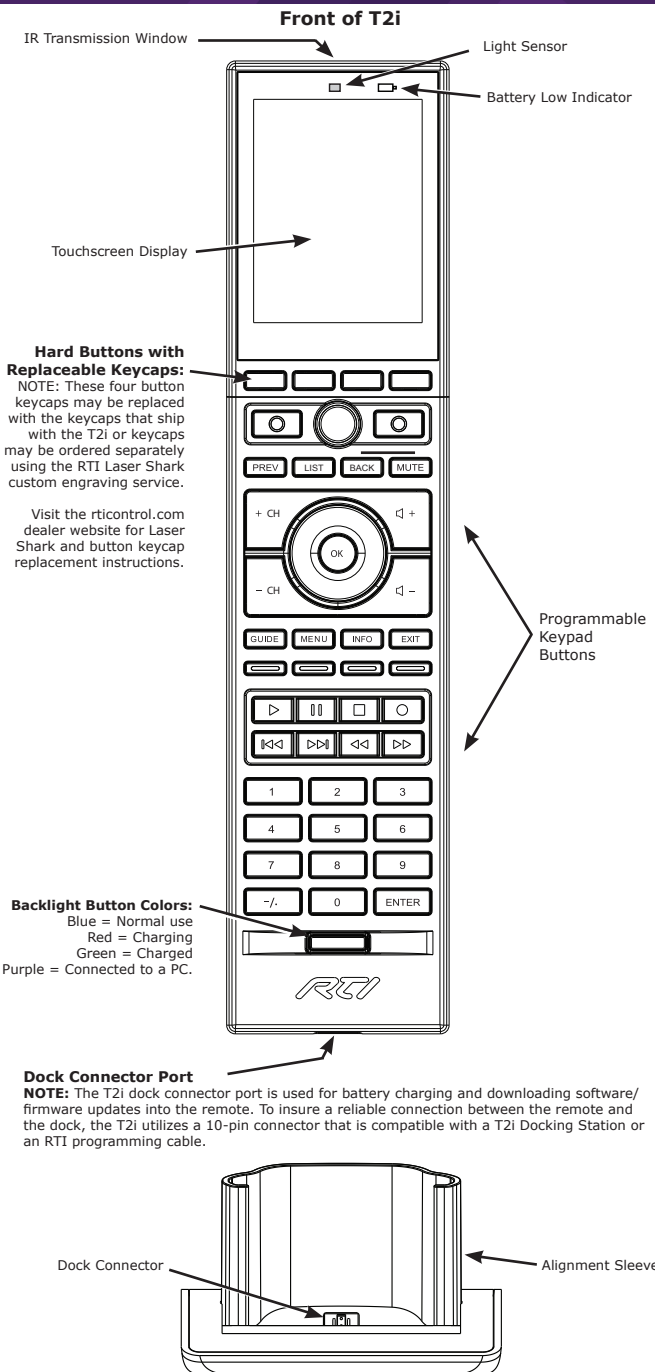
The T2i has many settings that can be adjusted directly on the remote through the control panel. Please note that changes made directly in the T2i control panel will be overwritten by changes made in Integration Designer.

### ACCESSING THE CONTROL PANEL

The Control Panel page can be displayed by holding down the "Backlight" button until the page is displayed (approx. 5 seconds).

### ADJUSTABLE SETTINGS

Backlight (Level, Ambient light sensor) • Time Out (Power down time, First button press) • Beep (On/off, Loudness) • Tilt Switch (On/Off)



### THE T2i DOCKING STATION

**Dock Connector:** A 10-pin dock connector is used to insure a reliable connection between the remote and the dock during battery charging and software/firmware downloads.

**Micro USB Port:** The T2i dock has a micro USB port (located on the backside) for connection of the AC power supply cable or a standard USB A to Micro B cable for connection to a PC.